Whaller (IA)ssistant

Generative AI integrated into your everyday life

Whaller

Why is Whaller making generative AI part of your everyday life?

Context

Today, collaborative platforms play a crucial role in communication and project management within organisations. However, despite technological advances, these platforms face persistent challenges relating to the efficiency of task management, the quality of written communication and the ability to quickly extract relevant insights from voluminous discussions.

Whaller recognises these challenges and is committed to continuous innovation to improve the user experience and meet the needs of its users.

Objective

The integration of Generative AI into Whaller aims to radically transform the way users interact with our platform.

By harnessing the power of Generative AI, we aim to **automate repetitive tasks**, **improve the quality of communication**, and **provide intelligent summaries of discussions**, freeing up valuable time for our users.

Our aim is twofold: to increase overall efficiency for teams and individuals while enriching the quality of interactions on our platform. Through this innovation, Whaller doesn't just follow technological trends; we define them, offering our users cutting-edge tools designed for success in today's digital ecosystem.

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Whaller is enhancing its collaborative platform with a generative iA feature.
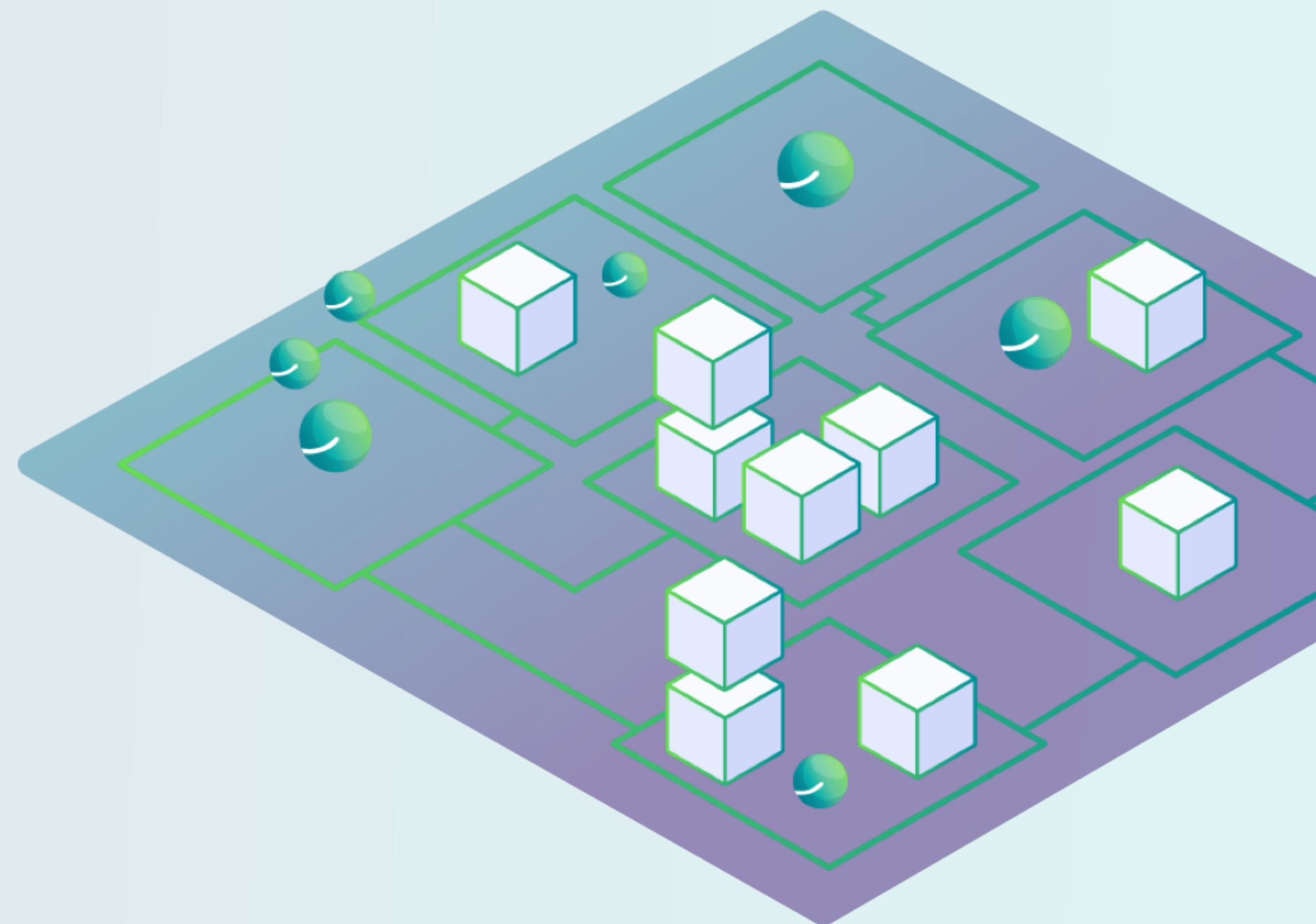
What can this new brick do?

- **Automatically generate tasks,** optimising organisation and efficiency.

- **Correct and improve texts,** making writing easier.

- **Synthesise unread discussions and conversations,** for fluid communication.

- **Transform texts to make them more readable for people with disabilities,** guaranteeing inclusiveness.

What about the services used?

- **100% French** 🇫🇷**.** Customers choose which model they want to use, and their hosting (Mistral AI or OVHcloud), thus aligning innovation and digital sovereignty.

What about securing personal and organisational data?

- Designed with « *Security by Design* » in mind, the iA **Whaller provides total control** for organisation managers, users and sphere administrators, **reinforcing confidence and security** in the use of our platform.

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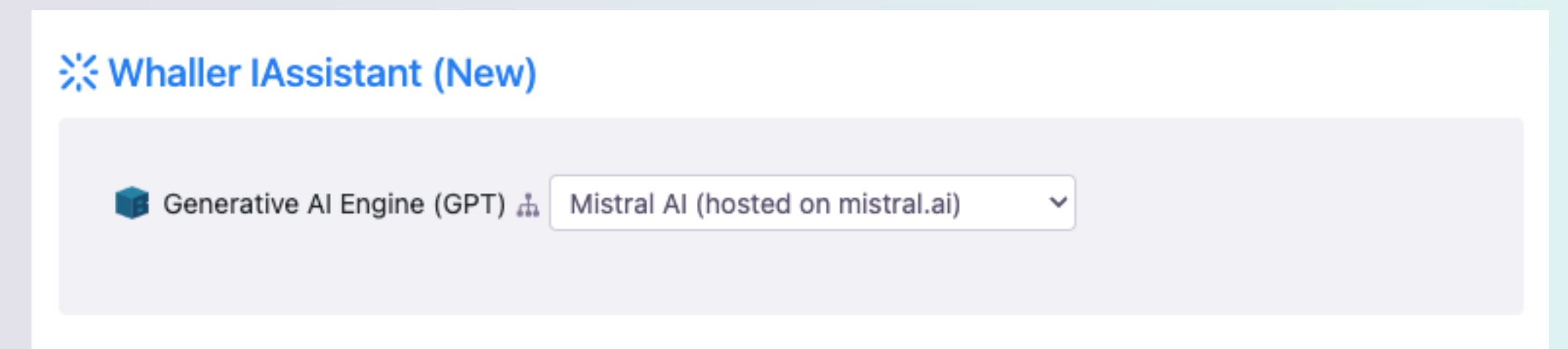# Summary

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Activate iA in my Whaller organisation

Whaller is making its new generative iA brick available to its customers as part of its BUSINESS offering.

The iA (or GPT) brick is activated in the *« configuration »* page (*« Other advanced options »* section) of the organisation concerned. In the case of a Federation, the function is activated in the parent organisation and is *« top-down »*.

By default, the iA brick is not active. To activate it, the manager chooses which service to use. Two are currently available:

- 🇫🇷 Mistral Ai (hosted on mistral.ai)

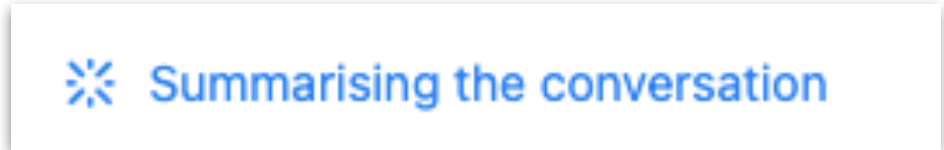- 🇫🇷 Mistral 8X7b operated by OVHcloud (hosted on OVHcloud servers)

NB: when the iA brick is activated, this means that the platform is likely to send data contained on the platform to these external services.

❋ Whaller IAssistant (New)

🧊 Generative AI Engine (GPT) ⛓ | Mistral AI (hosted on mistral.ai) ▾ |

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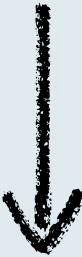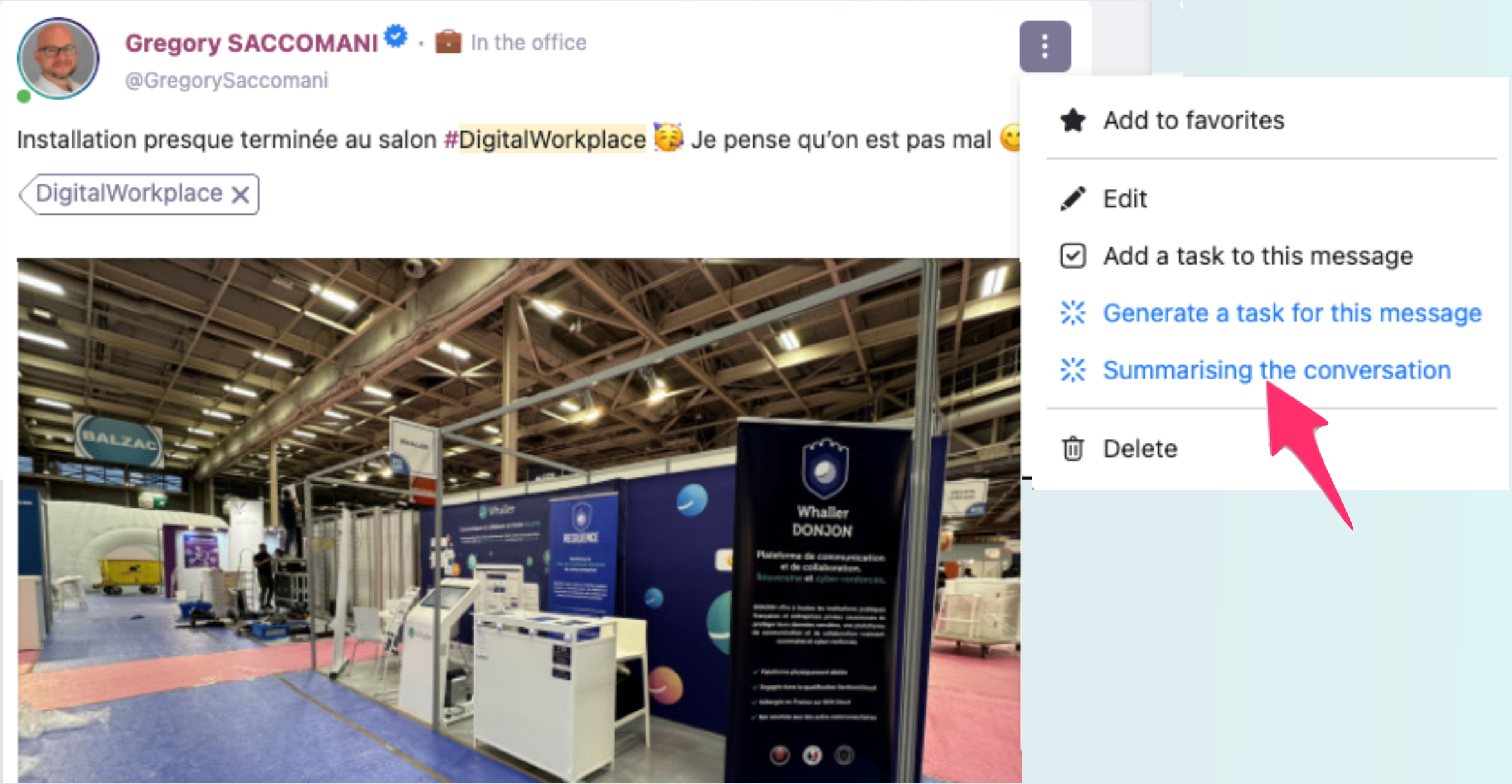# Actions on conversations

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Function 1: Summarising the conversation

Once the iA brick has been activated in an organisation, a new action appears in the actions linked to messages in the spheres :

This action generates a summary of the entire conversation (initial message + comments).

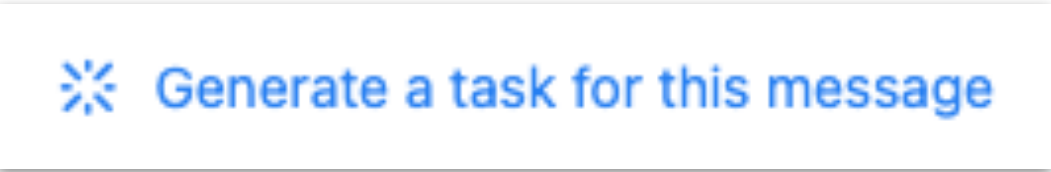In particular, it can be used to summarise long conversations that a user does not want to read in full.
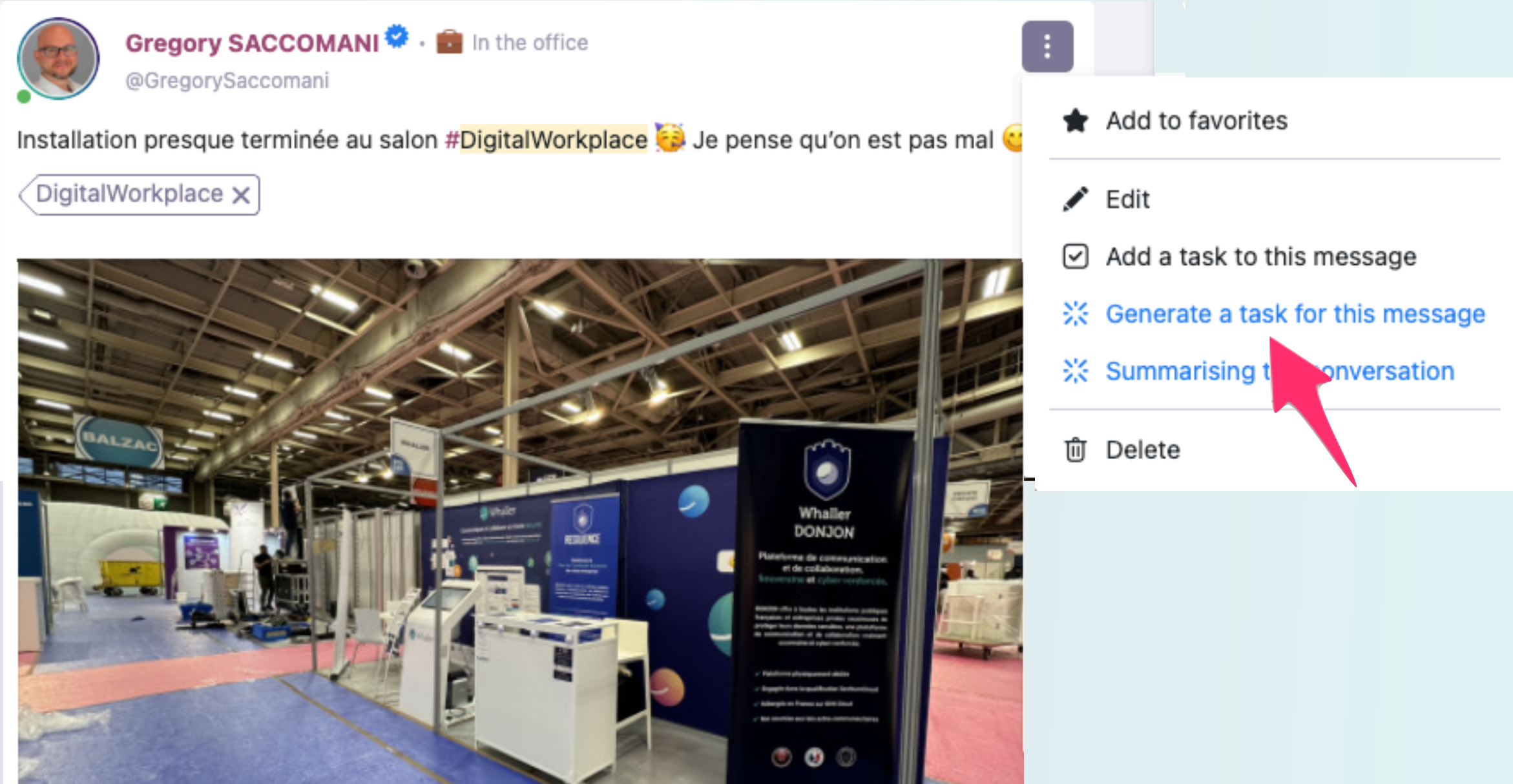
[Classification : public | TLP:GREEN]

Function 2: Generate a task for this message

A second action appears in the actions linked to messages in spheres :

⁂ Generate a task for this message

This action automatically generates a task to be carried out and attached to the conversation, based on the various exchanges it contains.

The task generated can be edited before and after posting.

[Classification : public | TLP:GREEN]

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Function 3: Summarise unread messages

In the notification centre, a new icon appears next to spheres with unread messages:
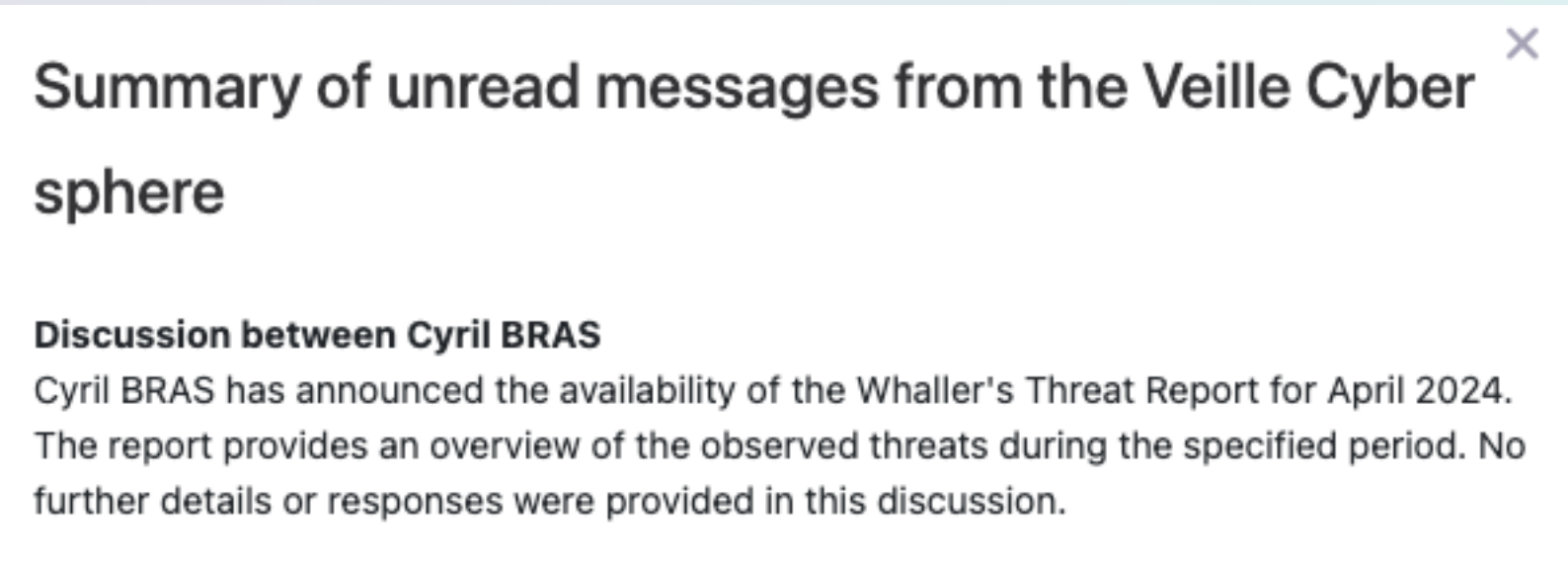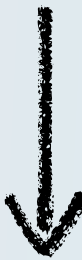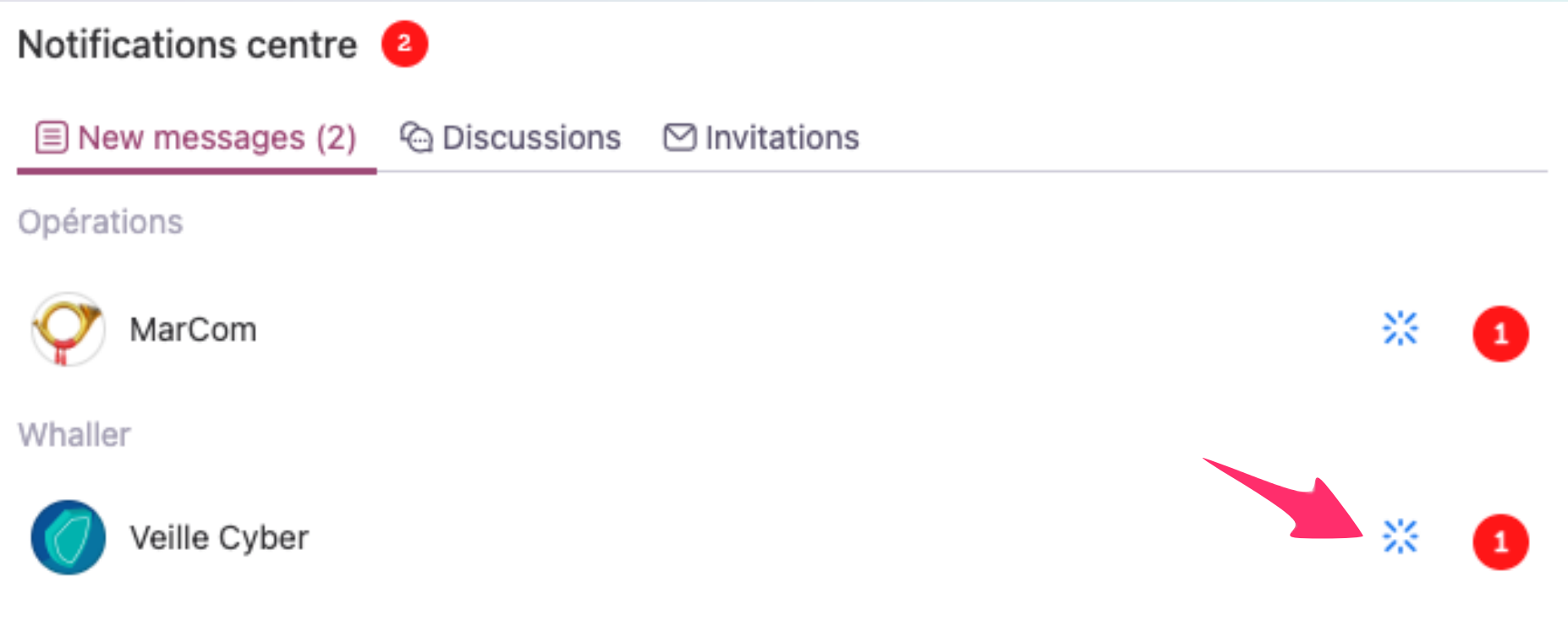
« Summarise unread messages »

It provides a summary of the latest conversations in which unread messages or comments appear.

This is very useful, for example, when an employee returns from holiday and has to read a large number of unread conversations!

NB: this function is limited to the last 30 unread messages.

☀ *« Tried and tested! I think this is the most useful use case so far. »*

A Whaller user in the education sector

Help with writing messages and comments

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Function 4: Correcting spelling errors

In the message editor (RTE), or in the comment field, you can :
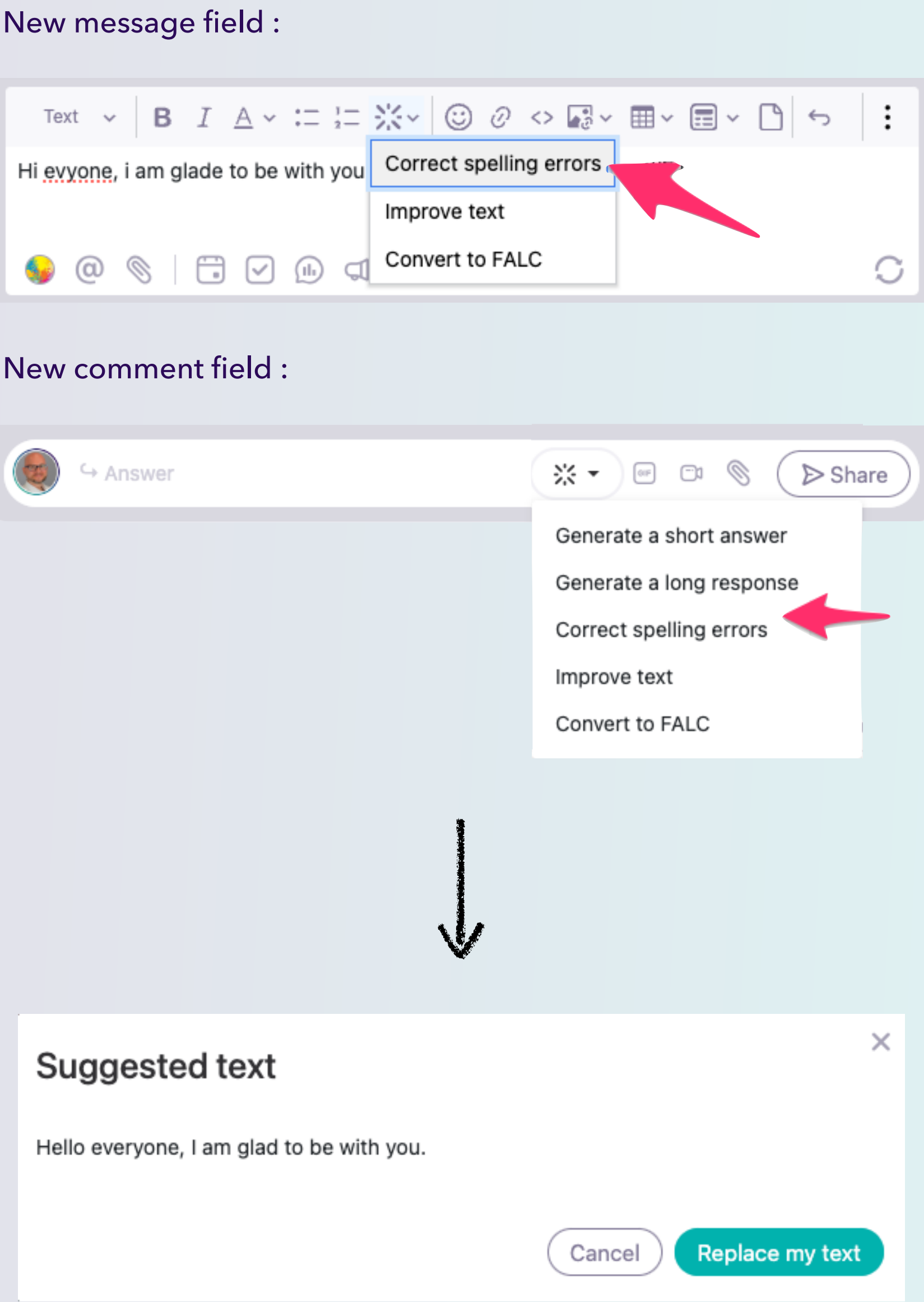
« Correct spelling errors »

It corrects the text entered in the message field, removing spelling, grammatical and stylistic errors.

This function is compatible with formatting (title, bold, links, etc).

💥 *« The message editor is really useful: you can improve the text, transform it into FALC and correct any mistakes. Well done! »*

A Whaller user in the public sector

New message field :

New comment field :

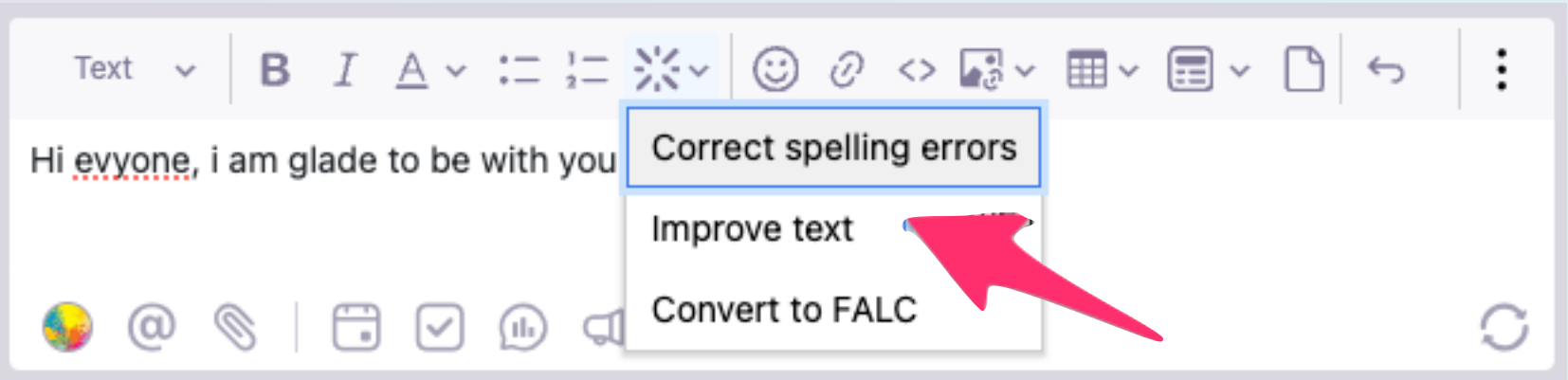Whaller

Function 5: Improve text
(New message)

In the message editor (RTE), or in the comment field, you can :
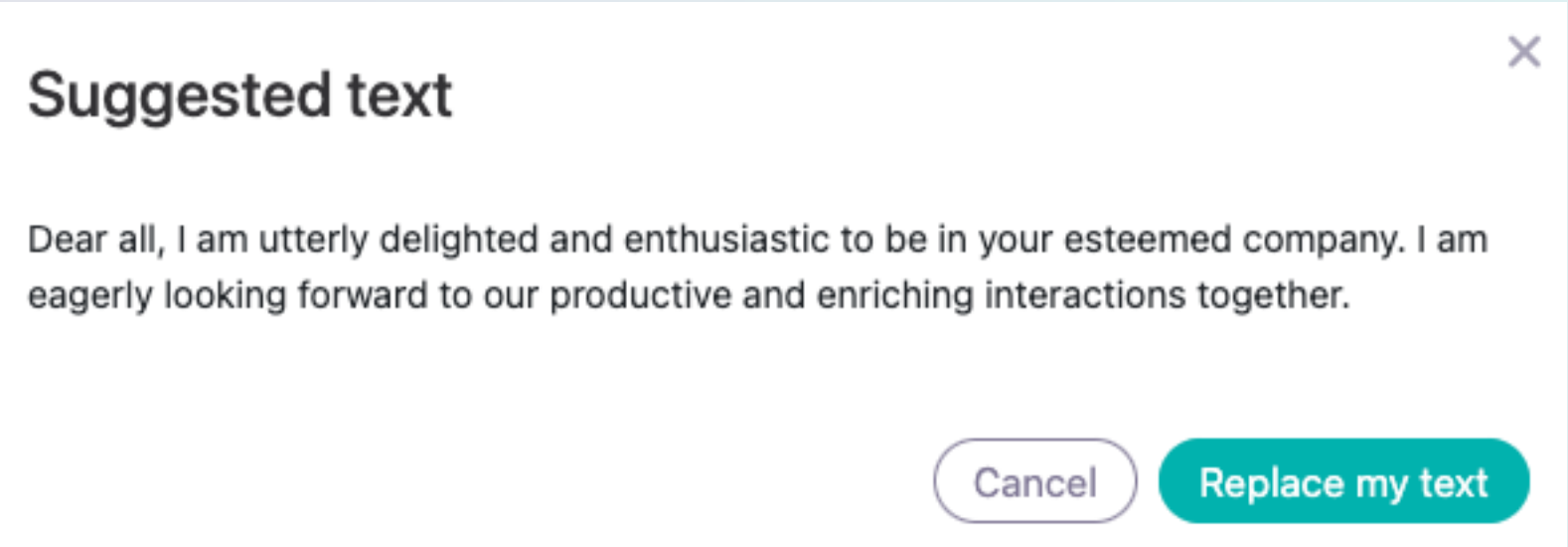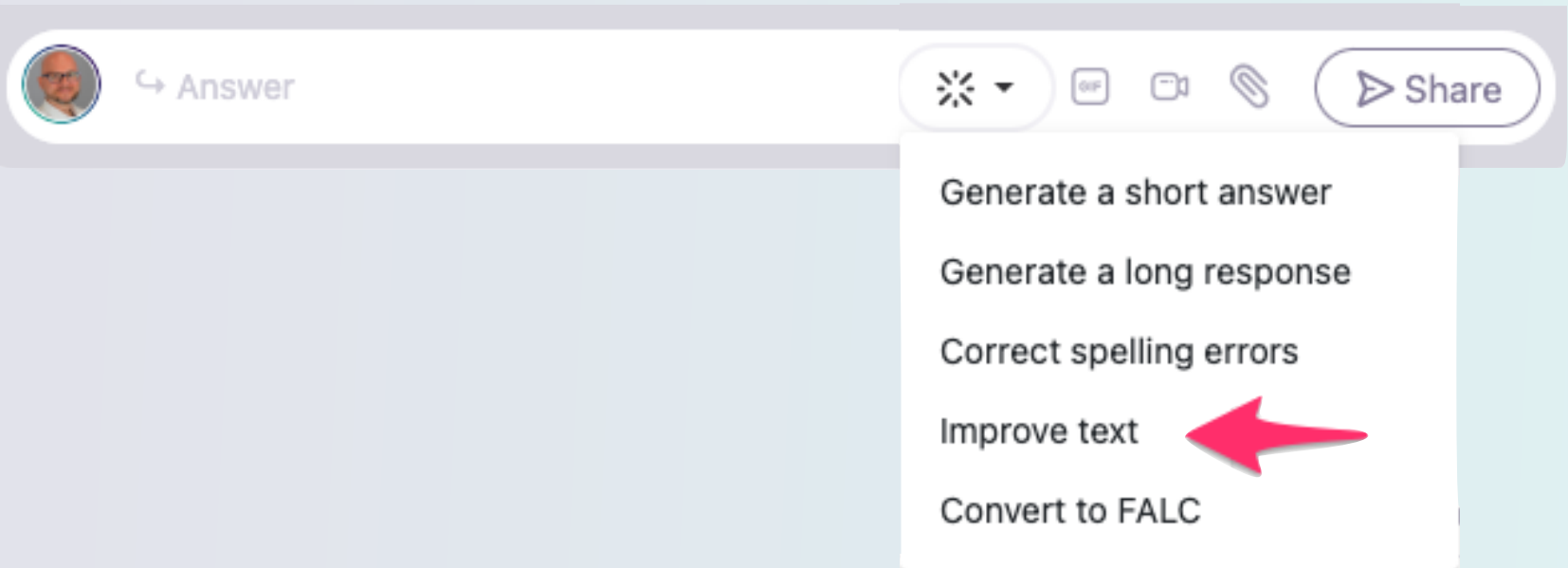
« Improve text »

It allows you to improve a written text by enhancing its style and developing it further.

This function is compatible with formatting (title, bold, links, etc).

New message field :

New comment field :

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Function 7: Generate a response

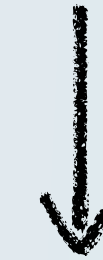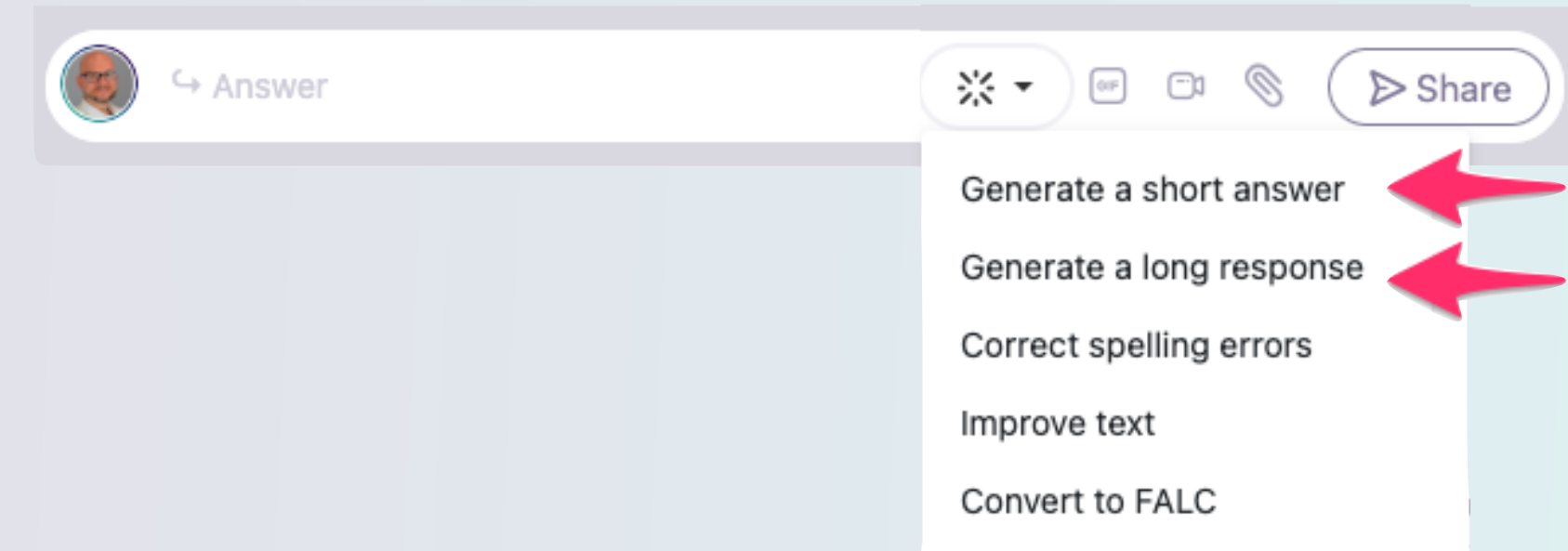**Two text generation actions appear in the comment field:**

« Generate a short answer » (around 50 words)

« Generate a long answer » (around 150 words)

These functions enable the user to generate or improve their response.

- **Generate:** if the comment field is empty, the AI invents a response based on the existing conversation.

- **Improve:** if the user wants to enrich their answer, they simply write a few words, then click on the icon and the AI replaces their text with a more elaborate one.

New comment field :

Security and data protection

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GDPR: explicit consent

In designing the integration of this iA brick, we applied the principles of the RGPD to the letter.

Each user is asked to give their explicit consent to the use of this iA brick for their personal data. If they refuse, their first name, surname and the content of their messages will not be transmitted to the iA when a request is made by (another) user. This may lead to incomplete summaries, but it complies perfectly with the rules of consent for the use of third-party applications.

Cookies and third-party services on Whaller

Whaller uses cookies and third party services. These cookies may store information about your browsing on the website my.whaller.com. To learn more, please read our privacy policy.

Security
↓ 3 services

Informations
↓ 1 service

Statistics
↓ 3 services

Online support
↓ 1 service

Social media
↓ 1 service

External contents
External content is automatically downloaded via iframes in your interfaces. These are essentially video or music "players" that can appear in the messages of users who share Urls from these services. This concerns: Youtube, Vimeo, Dailymotion, etc.
↓ 10 services

Third-party backend services
The platform may use third-party backend services and transfer personal data to them. These services comply with the GDPR.
↓ 4 services

Enable or disable all services
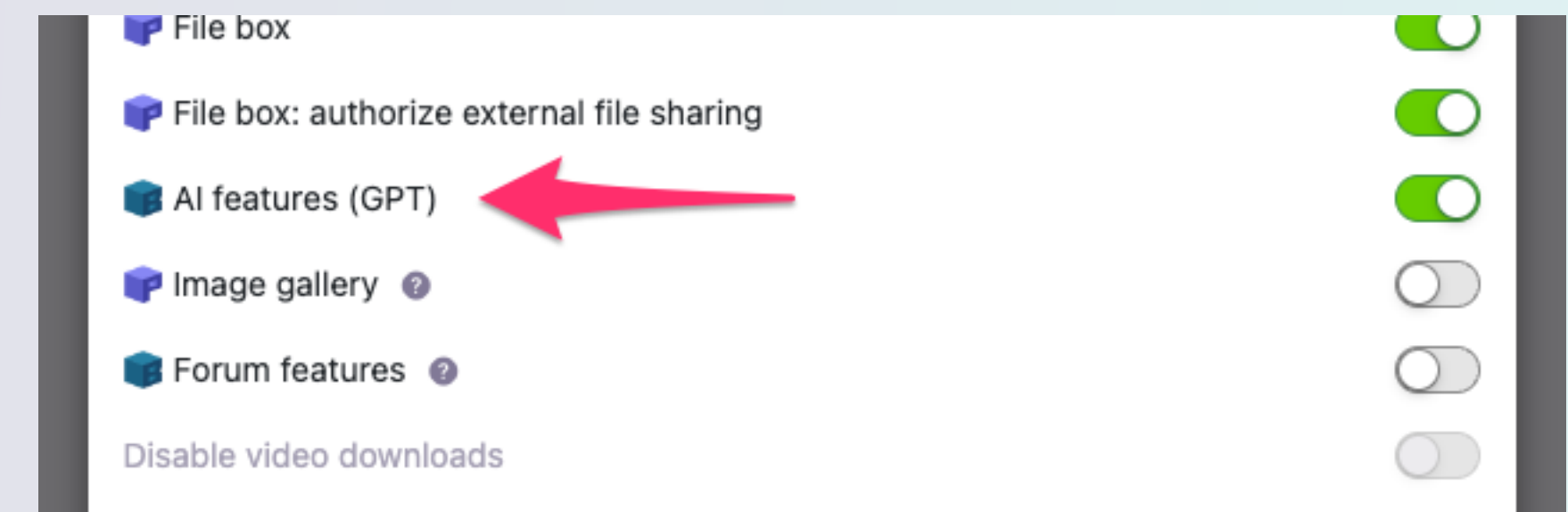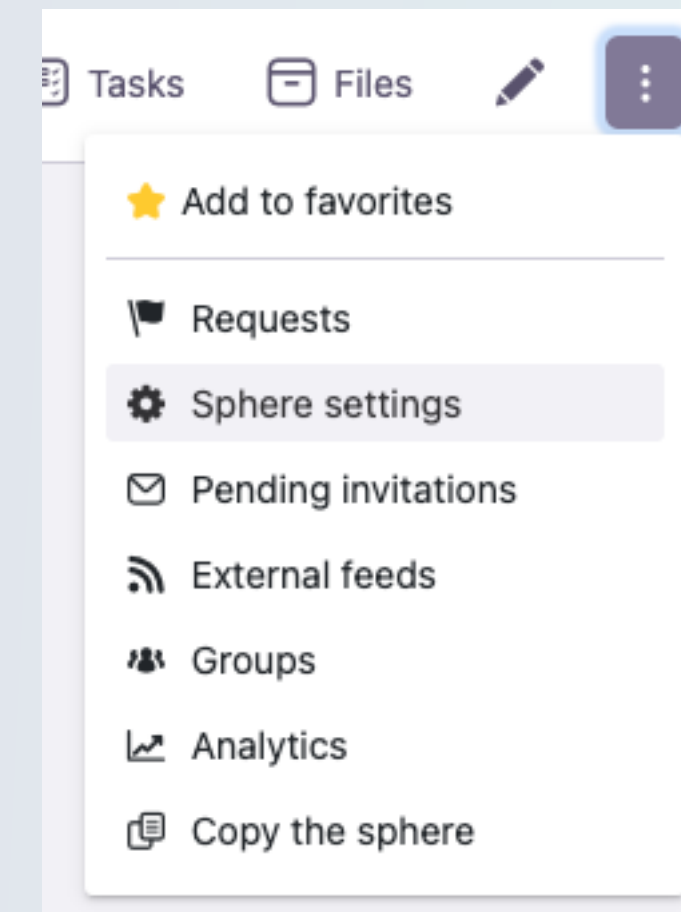Use this switch to enable or disable all services.

Deny   Validate and continue

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Protection of sensitive spheres

Some spheres may contain sensitive data that the administrator of that sphere does not wish to be transferred to a third-party service.

The administrator of each sphere can also disable the use of iA in their sphere.

If the option is disabled, iA features will not be available in this sphere.

Competitive benchmarking

Solution	Presence of iA tool	Features / uses	Security	Sovereignty
Whaller	✅ Integrated generative AI	🏆 7 different use cases (enhancements, generations, summaries, FALC, etc)	🛡️ Choice of tool left to the manager, protection of sensitive areas, individual consent required	🇫🇷 French tools
Jamespot	✅ JamesGPT	🤖 A non-integrated ChatGPT clone	❌ No mention	❌ No mention
WIMI	❌ no	❌ none	❌ N/A	❌ N/A
talkspirit	❌ no	❌ none	❌ N/A	❌ N/A

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Thank you!